



Access & Inclusion Statement

At Spark Youth Hub, we are deeply committed to ensuring the access and inclusion of a diverse range of high school students and young people across so-called Australia. This is central to our mission of empowering young people and fostering a strong, resilient community.

Our commitment to accessibility is grounded in the belief that every high school student, regardless of their background, identity, beliefs, or socio-economic status, deserves the opportunity to participate and thrive.

We are determined to create safe, welcoming, and inclusive programs and services for high school students and young people, especially those experiencing systemic marginalisation. Here are some of the ways we are trying to improve access and inclusion for our programs, services and initiatives.

If you have any specific access needs, would like more information, or want to share suggestions, please reach out to us at hello@sparkyouthhub.org or via our [contact form](#).

Online programs:

A computer device with microphone and camera is required to access all components of our online programs. You will also require access to the internet.

Text is written with strong colour contrast in upper and lower case, and using large clear font. Image descriptions via alt text are included for any images on the slides. Slides and other program materials can be sent prior to the workshop for participants who are visually impaired or required for a screen reader.

All our workshops are auto-captioned with live transcription on Zoom, however these are not 100% accurate and are only available in the main session (not break out rooms).

Content warnings and disclaimers are provided in online workshops and written materials for issues or content that may be distressing for young people.

Participants are able to contribute during online programs through the chat function on Zoom, by coming off mute and speaking or adding to the Miro board.

All online sessions include breaks, and participants are encouraged to eat, drink or move around if they need to. Participants are also welcome to turn their video off for these times if this is more comfortable.

Participants are also asked if they have any additional accessibility requirements prior to the start of the session.

Face to face programs:

For participants in a Spark Youth Hub program, we will ensure that the below access requirements are met by our venues.

This may include but is not limited to: a wheelchair accessible venue, accessible & gender neutral bathrooms, appropriate & comfortable seating inclusive for all sizes and wheelchairs, spacious organisation of furniture and accessible via wheelchair and accessible via public transport.

Our spaces will be tailored towards high school students and young people from diverse backgrounds (ie. providing quiet, low light chill out spaces to accommodate neurodivergent young people and spaces for prayer/worship for young people of different faith backgrounds).

We will provide catering that can be enjoyed by young people of diverse faiths and cultures.

All face to face sessions include breaks, and participants are encouraged to move around or leave the space for breaks if they need to.

ASL Interpreters:

We use ASL interpreters for online and face to face programs when required by participants.

For participants in a Spark Youth Hub program, please let us know if you require an interpreter, and we will organise one for the session.

Financial Access:

All Spark Youth Hub programs are offered completely free of charge to high school students, made possible by the generous contributions of our partners, donors, and community supporters. Our goal is to remove economic barriers that prevent young people from participating, ensuring that no student is ever turned away due to financial limitations. We also provide a range of additional supports, including travel subsidies and scholarships, so that every high school student can be supported to fully engage in our programs.

Easy Read and Translated Materials:

We want everyone to understand and benefit from our programs, regardless of their language or reading ability. We provide Easy Read materials with simple words and images for clarity, along with translations

in multiple languages, ensuring high school students can access resources in the language they're most comfortable with.

For an Easy Read version of our resources, [click here](#).

For translated resources in Arabic, Vietnamese, Hindi and Cantonese, [click here](#).